



Non-Profit Program

Commerce with Compassion

Supporting non-profit organizations is one of the core tenets of Dharma Merchant Services, exemplified by our donating 10% of our gross profits back to non-profits dedicated to helping those in need. We further this support with a program for non-profit merchants that offers three unique values: 1) we promote the non-profit organizations we work with to our entire customer base when getting choices for beneficiaries and throughout the year on our website, 2) we allow our non-profit merchants to have their 10% donation go right back to them and 3) we offer discounted pricing for all non-profits. This is in addition to our pricing policy which offers the most fair and cost-effective program by using a "Cost Plus" model.

This model is based on the Interchange Rate, which is the published cost that Visa and MasterCard set for accepting each type of credit and debit cards. The cost is comprised of a percentage of the sale plus a per-transaction fee. The same Interchange Rate applies to **all** Merchant Service Providers (MSP's). This allows the smallest providers to compete with the largest MSP's and banks.

The Interchange Rate schedule contains hundreds of credit and debit card types. Most MSP's will round up these costs by placing all card types into two or three tiers, commonly known as qualified, mid-qualified and non-qualified. With this model, a very small percentage of sales meet the qualified rate criteria, due to the prevalent usage of business-issued cards and cards with rewards programs.

With our "Cost Plus" model, a small, constant margin is added to every Interchange Rate card type, resulting in the **lowest overall rates**, since card costs are not rounded up into tiers. For instance, a debit card cost will not be rounded up to a credit card cost, so you will pay a lower rate on debit cards.

Below is a sample of the most common ecommerce rates, inclusive of our margin:

	Visa	MasterCard	Discover	American Express	
Debit	0.47% + \$0.36	0.47% + \$0.36	Rates are comparable to Visa / MasterCard	Amex sales total less than \$5,000	\$7.95 fee per month
Credit	2.21% + \$0.25	2.24% + \$0.25		Amex sales total more than \$5,000	3.5% + \$0.20
Rewards / Keyed	2.36% + \$0.25	2.41% + \$0.25			
Business	2.66% + \$0.25	2.56% + \$0.25			

Other account fees:

Batch Fee	\$0.20
Monthly Fee, includes customer support	\$10.00
PCI Compliance Monthly Fee	\$6.95
Monthly Minimum Fee	None!
Application Fee	None!
Annual Fee	None!
Cancellation Fee	None!

MasterCard Network Access Brand Usage (NABU) fee of \$0.02 or Visa Network Access fee of \$0.02 per transaction is passed through at cost. Other fees due to insufficient funds in your checking account, processing over your limit or chargebacks may apply.


Program rates and fees are current as of October 30th, 2011 and are subject to change with industry changes.



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We also offer **preferred pricing** to use the Authorize.Net payment gateway for card-not-present transactions:

	Standard Fees	Electronic check service: eCheck.net	Optional Services
	\$75 setup fee	\$10 monthly minimum fee	<u>Fraud Detection Suite</u>
	\$20 / month	\$0.30 per item	\$9.95 / month
	\$0.10 per item 1st 100/month free!	.50% to 1.50% rate, depending on volume	<u>Automated Recurring Billing</u> \$10 / month <u>Customer Information Manager</u> \$20 / month

By operating as a certified green, socially-responsible company, Dharma Merchant Services has chosen a unique path in providing the valuable and necessary service of payment acceptance accounts. We hope that you will respond to our “right way” approach by choosing us as your merchant service partner. To get started, just give us a call and we will guide you through our application.

We look forward to hearing from you!



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